



The DFAS Strategic Plan

Mission: Provide responsive, professional finance and accounting services for the people who defend America

Vision:

Best value to our customers

- World-class provider of finance and accounting services
- Trusted, innovative financial partner
- One Organization, One Identity
- Employer of choice, providing a progressive and professional work environment

Goals

- Fully satisfy customer requirements and aggressively resolve problems to deliver best value services
- Use performance metrics to drive best business practices and achieve high quality results
- Optimize the mix of our military, civilian, and contractor workforce
- Establish consultative relationships with leaders
- Deliver business intelligence to enable better decisions
- Ensure everyone is working towards the same vision and can connect what they're doing to make the vision a reality
- Embrace continuous learning for our workforce to ensure critical, high quality skill sets
- Develop the next generation of DFAS leadership